

Travel Assist

Travel Assist, also referred to as Emergency Medical Travel Assistance (EMTA), provides 24-hour assistance to travellers who find themselves in an emergency medical situation. EMTA services include:

- advice about doctors and hospitals
- confirmation of coverage and advance payment where required
- arrangements for medical transfer home by air ambulance
- contact with treating physicians and family
- legal referrals
- referrals to English-speaking doctors
- consulate and embassy referrals
- telephone assistance with interpreters