NORTHERN EMPLOYEE BENEFITS SERVICES | ᐅᑭᐅᖅᑕᖅᑐᒥᑯᓴᓇᔨᑦᑯᑯ ᐃᑲᔪᓯᐊᖅᑖᕈᑎᒋᕙᒃᑕᖏᓐᓄᑦ ᐱᔨᑦᓯᕋᖅᑏᑦ

MEMO

To: Northern Employee Benefits Services Employer Members
From: Northern Employee Benefits Services
Date: November 15th, 2024
Subject: Canada Post Strike / Lockout

Canada Post has announced a nationwide disruption in postal service impacting mail delivery. NEBS is committed to providing the same level of service to Employer and Employee members.

Finance

NEBS invoices and statements are available on the online invoice portal. While we appreciate any effort our members make to maintain regular payment of their account, we do understand the unique challenges faced by our more remote employers. Our office will extend every courtesy and assistance wherever possible, for as long as mail delivery is disrupted. In the event that interest is charged as a direct result of the lack of postal service, please do not hesitate to contact Shawn Maley, CEO at shawn@nebsnorth.com to discuss having those charges reversed.

We would also like to remind employers that NEBS accepts direct deposit for invoice payments, and we can provide the details upon request by contacting admin@nebsnorth.com.

Program Services

NEBS will be accepting all enrolments, salary changes, information changes, leave forms, etc. via fax: 867-873-5801 or by emailing the documents to the relevant benefits officer below. Please note that all original documents should be mailed once delivery resumes.

Northwest Territories
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