

# The Co-operators Medication Management Program

A cost effective solution for specialty drugs that is focused on the well-being of plan members living with complex medical conditions.

We've partnered with HealthForward Inc. to deliver a medication management program that provides plan sponsors and their members with the benefits of a preferred pharmacy network and additional support services to help manage specialty drug prescriptions.

## What are specialty drugs?

Specialty drugs are high cost medications used to treat complex or chronic conditions - such as Hepatitis C, Crohn's disease or Multiple Sclerosis. They involve prior coverage authorization for coverage, special handling, special administration and the provision of additional support for those who are taking them.

Although they represent a very small percentage of all prescribed medications, specialty drugs currently account for about twenty percent of overall drug plan costs. As the development and use of specialty drugs continues to grow, this cost is expected to significantly increase. Specialty drugs are expensive for plan sponsors and can be difficult to manage for the plan members who depend on them.

## Cost savings for plan sponsors

The Co-operators Medication Management program helps control the rising cost of specialty medications by providing your plan members with access to our preferred pharmacy network services to deliver cost savings, limit out of pocket expenses, and utilize the experience and knowledge of pharmacists trained in handling specialty medications.



## Personalized attention for plan members

We understand that plan members who require specialty drugs often face unique health challenges. Our partner, HealthForward Inc., is available to support them with:

- > follow-up to ensure the prescribed treatment regime is understood and medications are taken on schedule
- > the removal of treatment barriers
- > referrals to manufacturer support programs, and more

## How it works

Plan member enrollment is a seamless and integrated part of the standard prior-authorization process that already applies to most specialty drugs. Plan members are required to fill their specialty drug prescription at an approved network pharmacy in order to be eligible for reimbursement. To ensure convenience, all of our pharmacy partners offer home and clinic delivery services.

As part of our commitment to plan sponsors and their members, The Co-operators Medication Management Program helps control costs while providing the benefit of additional services and support for those living with serious medical conditions.