

GROUP BENEFITS

Health and Dental claims
submission made easy



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Take advantage of two quick and convenient ways to submit Health and Dental Claims

E-claim submission

Submit your claims through Benefits Now® for Plan Members online, or the Benefits Now mobile app for iPhone and Android.™ You'll receive your reimbursement for many expenses within three days of submitting your claim. Just be sure to retain your original receipts and other documents for one year.

theclaimsXchange® provider portal

Many health-care providers, such as chiropractors, physiotherapists and vision care providers, can submit claims directly to The Co-operators on your behalf. When your health-care providers use this secure, online claims service, you don't have to worry about submitting your claim. If your provider offers it, you may only have to pay for your portion of the expense. Ask your provider to visit www.theclaimsxchange.com to register.

Have questions about claim submission?

Contact the Group Client Service Centre at 1-800-667-8164 or use the Ask a Question feature in Benefits Now for Plan Members.

New to Benefits Now?

Call 1-800-667-8164 and have your group and certificate numbers with you. A client service representative can set up your Benefits Now access during the call.

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